

Conflict Resolution

LESSON GOAL

Explore the need for conflict resolution and develop the skills necessary to implement conflict resolution techniques.

ESSENTIAL QUESTION

What are effective strategies for resolving conflict?

INTEGRATING TECHNOLOGY

ANNOUNCEMENT

- Check Announcements for any information about assignments and due dates.

MY PORTFOLIO

- Submit work to My Portfolio.

MY WORKSPACE

- Prepare your assignments in My Workspace.

LESSONS

- Review the lesson.
- Complete assignment.
- Submit assignment.

ASSIGNMENTS

- Use Assignments to submit your artifacts and reflections.

GRADEBOOK

- Check Gradebook for your lesson evaluation.

SCHEDULE

- Check schedule for assignments and due dates.

COMMUNICATE

with your teacher or other students if desired

- Blogger
- Chat Room
- Drop box
- Mailtool

1 class period

LESSON OVERVIEW

How often does conflict occur in your life? What do you do to resolve it? How do you react to conflict? Can conflict create positive outcomes? In this lesson you'll explore conflicts and how to resolve them.

STUDENT EXPECTATIONS

1. Define and discuss conflict resolution.
2. Create scenarios in which people are experiencing a conflict.
3. Participate in a conflict resolution procedure.
4. Create a poster or guide for others to resolve conflict.
5. Write a reflection about an experience implementing conflict resolution skills.

There are two assignments in this lesson that ask you to describe, implement, and reflect on conflict resolution.

Here are the ways you can succeed in this lesson

1. Take appropriate initiative in discussion about conflict resolution.
2. Fully describe a well developed scenario that provides practice.
3. Actively work to build conflict resolution skills through practice.
4. Thoughtfully and thoroughly incorporate learning onto a well designed and aesthetically pleasing poster.
5. Write a detailed reflection on the importance of conflict resolution, attempt to use it at site, and demonstrate skills and understanding.

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ASSIGNMENT 1

In class you participated in discussions that called for you to reflect on conflicts you have experienced and to think about ways to work towards their resolution. You read through the *Steps to Conflict Resolution*, wrote out scenarios, and practiced using the steps to resolve the conflicts.

Use the classroom learning, resources, and your own experience to create a conflict resolution poster in which you lead the reader through the steps towards conflict resolution.

- Your poster should be aesthetically pleasing, illustrated, and detailed.
- Your poster could really help someone avoid a fight, so put your best effort into it.
- Have someone review your work and address any comments.
- Be prepared to share your work with the class.

Use the *Sakai* Assignments Tool to submit your poster for evaluation.



ASSIGNMENT 2

In class you participated in discussions that called for you to reflect on conflicts you have experienced and to think about ways to work towards their resolution. You read through the *Steps to Conflict Resolution*, wrote out scenarios, and practiced using the steps to resolve the conflicts. Then you developed a conflict resolution poster.

Think of these experiences as you record, describe, and explain a time in which you utilized conflict resolution techniques. Answer these questions in your reflection.

- Why is it important to resolve conflict?
- How does it benefit you?
- What conflicts do you notice that you are more likely to be in? Why is this?
- What can you do to lessen the possibility for conflict?

Use the *Sakai* Assignments Tool to submit your reflection for evaluation.

Multiply the points by the weighted score and record in the total column for each rubric. Then tally the total points for the final score.

Weighted Score	Category	Exceeding 9-10 Points	Meeting 6-8 Points	Approaching 3-5 Points	Emerging 0-2 Points	Total
3	ASSIGNMENT 1 Conflict Resolution Poster Use discussion and learning to create an information poster to help others resolve conflict.	Thoughtfully and thoroughly incorporated learning onto a well designed and aesthetically pleasing poster.	Completed a poster that is well designed and incorporates learning.	Mostly completed a poster that incorporates some learning.	Did not complete a poster that incorporates learning.	
2	ASSIGNMENT 2 Reflection Write a reflection about an experience implementing conflict resolution skills to show skill and understanding.	Wrote a detailed reflection on the importance of conflict resolution, and attempt to use it at site, and demonstrated skills and understanding.	Completed the reflection and demonstrated understanding of conflict resolution.	Made an attempt to complete the reflection that demonstrates understanding of conflict resolution.	Did not complete the reflection or demonstrate understanding of conflict resolution.	